



# Porsche Club

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## Great Britain



Porsche Club Great Britain is committed to providing its members with events that are exciting and value for money. We also hope to make the online booking process easy and efficient; these terms and conditions are designed to ensure your satisfaction and understanding of the purchase process.

## BOOKING TERMS AND CONDITIONS

This page sets out the terms on which Porsche Club Great Britain arranges events for online bookings. Please take the time to read these terms and conditions carefully before booking on this site - remember that our team can be contacted on 01608 652911 and will be happy to deal with any enquiries you may have.

By booking an event, you agree to abide by these terms and conditions. If you do not agree to these terms and regulations, please do not proceed with your order.

### **About Porsche Club Great Britain**

The [www.porscheclubgb.com](http://www.porscheclubgb.com) website ("site") is operated by Porsche Club Great Britain, (PCGB) a company registered in England and Wales under company number 1536536 with our registered office and trading address at Gmund Heritage Limited, T/A Porsche Club Great Britain, Cornbury house, Cotswold Business Village, Moreton-in-Marsh, Gloucestershire, GL56 0JQ. VAT number is 225 7448 55

### **How the contract is formed between you and Porsche Club Great Britain**

All orders are subject to acceptance by PCGB, and PCGB will confirm such acceptance to you by sending you an e-mail that confirms the event entry has been purchased. The contract between us will be formed when we send you the confirmation email. By booking an event through the site you warrant that you are legally capable of entering into binding contracts. By purchasing a ticket(s) you agree to being contacted by the Club with updates relating to the event.

If you do not receive the confirmation emails or you are unsure about any matter regarding your booking, please call the team on 01608 652911. Please check your spam/junk folder if you do not receive the email. Non receipt of the email could also be down to incorrect spelling, so please don't assume it didn't work - please call us.

### **Booking on behalf of Someone Else**

You will be responsible for bearing any cost incurred as a result of cancellation or the relevant person's non-attendance at the event. We are unable to provide refunds other than to those customers who have booked directly with us.

If you have any doubt that anyone for whom you are booking an event is or may not be able to comply with any of the terms of this agreement please do not proceed with that booking and advise such person(s) to book direct or contact our team.

### **Price and Payment**

The price of the event will be as quoted on the site from time to time, except in cases of obvious error. These prices include VAT. Prices may change at anytime, but changes will not affect orders in respect of which PCGB has already sent a confirmation email.

Payment must be by credit or debit card. We accept payment using Visa, MasterCard, Switch, Solo and Maestro. The only currency we currently accept is Pounds Sterling (GBP).

## Availability

All events are subject to availability. Please check the details of your event booking set out in the confirmation email as mistakes cannot always be rectified.

## Cancellations

### (a) Cancellation by PCGB

PCGB may have to cancel an event due to events beyond its control, for example adverse weather conditions. This will usually be in the interests of safety. Where an event is cancelled in its entirety for such reasons, PCGB will endeavour to notify participants of the cancellation although PCGB cannot guarantee that participants will be informed of such cancellation before the date of the event. Where an event is cancelled in its entirety for such reasons PCGB are unable to reimburse third party costs incurred due to the cancellation but will endeavour to offer either (a) a full credit towards a place on an alternative, event (subject to availability) up to the face value of the existing booking or, (b) if PCGB cannot provide an alternative date, a full refund.

If PCGB cancel an event for reasons other than events beyond its control, a full credit, transfer or refund will be offered.

In order to claim any refund, please apply in writing to PCGB's address set out at the start of these terms and conditions, or email [events@porscheclubgb.com](mailto:events@porscheclubgb.com) stating clearly the event to which the application relates. For accounting purposes any applications for refunds must be received within 28 days from the date of the cancelled event.

### (b) Cancellation by you

If you are unable to attend the event please call the PCGB team as soon as possible, followed up with an email to [events@porscheclubgb.com](mailto:events@porscheclubgb.com). In these circumstances, provided PCGB are notified no later than **14 days prior to the original booked event date**, PCGB will endeavour to reschedule your booking or provide an PCGB credit towards a later event (subject to availability) up to the face value of the existing booking\*. Any credit held by PCGB must be used within a three-month period from the date of cancellation. The PCGB product you are booking does not need to take place within three months; you must simply have used your credit. For example, if you cancel your event on the 1st January, you must have booked an alternative date by the 1st April. Any credits not used within the 3 month period automatically expire. It is your responsibility to redeem the credit in time. Should PCGB be notified **within 14 days prior to the original booked event date** and the event is fully booked we will attempt to contact any available reserves and if a successful replacement is found then we will issue you an PCGB credit less the admin fee\*. You may also let us know of a name change and we will action this at no fee. If we are unable to find a replacement prior to the event then we will not be able to issue the PCGB credit.

Any amendments to event bookings must be requested by email [events@porscheclubgb.com](mailto:events@porscheclubgb.com), stating clearly the event to which the amendment relates.

\*Any cancellations or amendments of the event date, requested by you, will incur an administration fee of 10% or £20 whichever is the greater. All offers of credit are entirely at the discretion of PCGB.

## Variations

PCGB may vary the format and / or timetable of an event if required. Participants will be notified of any such change as soon as possible.

## Media

Please note that by entering the event, visitors consent to being photographed, filmed or recorded as attendees, and hereby consent to any image of them or their vehicle being used in future marketing and promotional material for the event and the Club.

**When leaving an event, please be respectful of the local community and do so in a sensible manner abiding by the rules of the road.**

PCGB may revise these terms at any time by amending this page or the relevant document. Please check this website from time to time to take notice of any changes made, as they are binding. Some

of the provisions of these terms may also be superseded by notices or provisions published elsewhere by PCGB at the venue.