

Porsche Cayenne/Panamera

VIN: V

Replacing plastic bushing on selector lever

Dear

### **IMPORTANT - VEHICLE SAFETY RECALL**

The high quality of our vehicles over their entire service life is one of the core values of the Porsche brand. To ensure the reliability of our vehicles in the long term, we carry out continuous quality analyses.

During these analyses, it has been discovered that a plastic sleeve was installed on the selector lever cable which does not have the required durability and may therefore break owing to the forces exerted during engagement and disengagement of a transmission range.

In this case, the resulting play can result in an impaired connection between the selector lever and transmission. As a consequence, the transmission range selected using the selector lever may not be correctly engaged in the transmission. If this occurs in selector lever position P and the parking brake is not applied, the vehicle is not secured against rolling away.

To prevent this from happening, the plastic sleeve on the selector lever cable must be replaced with an optimised plastic sleeve.

We are currently working with the supplier on parts availability to complete this campaign and will contact you again once the parts become available. Therefore, in the meantime, to prevent inadvertent rolling away of the vehicle, we ask you to always apply the parking brake as indicated in the Driver's Manual before leaving the vehicle.