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1 How to Start Charging

Ensure Green Power LED
is on as static.

If charging state is ready, Amber
and Red LEDS are turned off.

Lift lid and remove plug.

Unwind the required amount
of cable from cable slot.
Plug in cable to car.

If EV is connected to charger
Amber LED should start blinking
(Off 0,5s,On 0,5s)

When flashing Amber LED
changes to solid amber,
charging has begun.

2 How to End Charge

After charging has finished,
Amber LED will be turned off.
End vehicle charge.

Disconnect plug from car.

When flashing Amber LED
changes to solid Amber and
solid Green, charging has begun.

3 Scheduled Charge

If scheduled charging has
enabled amber and red LED
will be blinked (Off 5sec, On 5s)

Green flashing light indicates
charge point is preparing to
start a schedule charge. Green
flashing light also indicates your
vehicle has ended the charge.

Contact Us
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4 LED status – normal

Chargepoint READY Status
Green LED is solid.

Chargepoint LOCKED Status
Green LED is solid. Red LED is Solid

Chargepoint EV CONNECTED Status
Green LED is solid. Amber LED Flashing

Chargepoint EV CHARGING Status
Green LED is solid. Amber LED Solid

5 LED status – error

Chargepoint DISCONNECTED Status
Green LED will blink every 5 secs if disconnected from wifi network

Chargepoint ERROR Status
Solid LED is solid. Chargepoint or Vehicle error
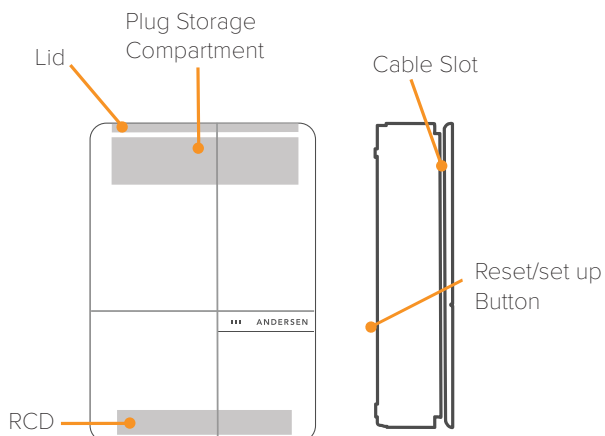
Chargepoint ERROR Status
Error LED will blink every 3 secs . Voltage sag or over voltage error

6 Setting up your A2 app

Hold SETUP button for 3 secs, system will enter into a Setup configuration state.
When the system has entered into set up state, 3 LEDS will be blinking (0.5 sec on, 0.5 sec off).

Lid

Plug Storage Compartment

Cable Slot

Reset/set up Button

RCD

7 Resetting your wi-fi

If you have changed your router or network settings you will need to reconnect your charge point to your new network. Hold SETUP button for 15 secs until all lights go off. This erases all your previously stored data and disconnects you from your current network.
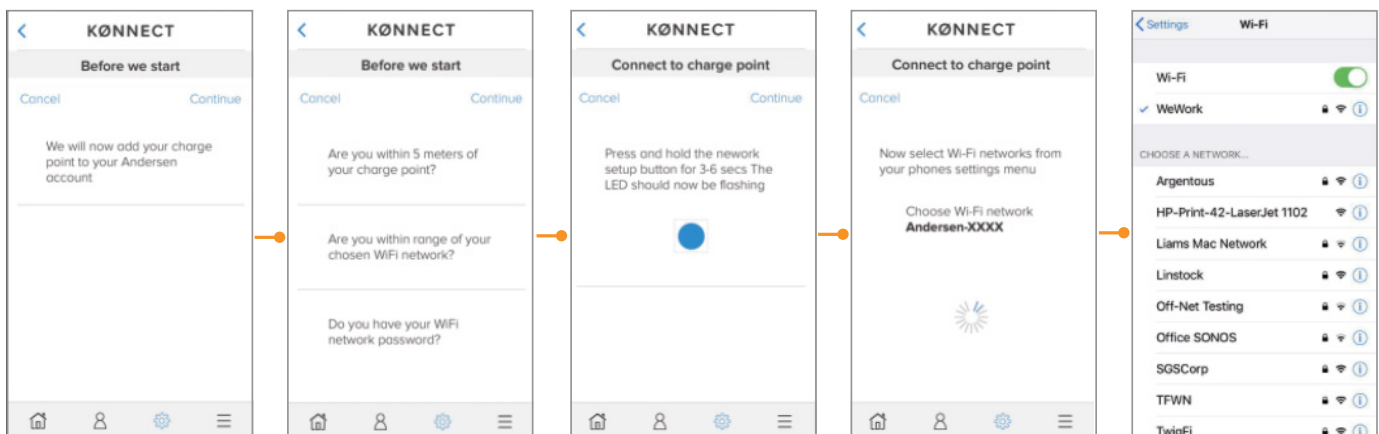
Chargepoint DISCONNECTED
Green LED will blink every 5 secs if disconnected from the wifi network.

Now go into your app and go to settings ⚙

Add Charge point and follow the set up steps prompted by your app.
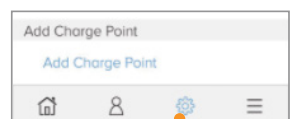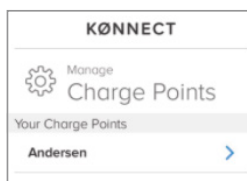
Settings Button

Now go back into the Andersen app and select your wifi network.